

Name: Cairn Housing Association

Profile: Cairn Housing Association was registered as an independent Scottish charity and housing association in 1990. Cairn's vision is to provide great homes and great services with great people. Valuing excellence and quality, Cairn aim to achieve high standards in all that they do. Their customer service accreditations and Best Companies Award has helped build Cairn's well-established reputation across Scotland.

Challenge: Cairn's objective was to find an IT service provider capable of delivering above and beyond the standard IT support solution, as they set out upon their digital transformation journey in the midst of business growth.

Solution: An in depth understanding of the social housing sector and ability to provide scalable, high-end managed services made TSG the obvious choice. TSG will implement a highly responsive and integrated support service along with the necessary applications to ensure that Cairn's digital transformation plan succeeds whilst the business continues to grow and staff productivity and satisfaction increase.

Industry: Construction and Housing Property



cairn

TSG REAL FUTURES: CAIRN HOUSING ASSOCIATION

Redefining IT services to support growth and digital transformation

"TSG are already proving to be the proactive, experienced, enthusiastic and supportive partner that we were looking for. There is a real positivity around Cairn about the potential that we can unlock through our working partnership with TSG. We were looking for much more than just a helpdesk and have not been disappointed so far."

- Siobhan Harvey, Business Improvement Manager



Keeping IT real
since 2003.