

TSG Case Study: Historic Property Restoration Ltd



Company profile

Based in the North East, Historic Property Restoration employs experienced and qualified people who help with the repair and conservation of ancient monuments, listed buildings, castles and parks across England and the Scottish Borders.

The challenge

With a large team of mobile workers, Historic Property needed to update its processes to better suit its site-based operatives.

Paper-based systems were not only prolonging on-site visits, they had no place in the company's strategy to enhance its site-based operatives' mobile environment.

Having recently won a contract with the English Heritage Trust for the maintenance of historic properties, the business needed a solution to manage a significant number of tasks at numerous historic properties throughout the UK.

The solution

Historic Property already used SharePoint, but being awarded the English Heritage Trust contract prompted the business to move to cloud-based technology, utilising Office 365 and more specifically, SharePoint Online.

Using PowerApps, TSG created an intuitive workflow system allowing the global task lists held in SharePoint to be delivered as an electronic job sheet for site-based operatives.

Designed to facilitate mobile working, the PowerApp gives managers the functionality to assign tasks to site-based operatives based on their location.

Site-based operatives then access their version of the PowerApp on tablets to view, monitor and update tasks, automatically updating the system, and importantly adding tasks to monthly reports and monthly payments.

This new system has dramatically altered end-to-end job management, removing the weekly drop-off of job sheets and speeding up the invoicing cycle.

"Moving to Office 365 and SharePoint Online has empowered our remote offices and remote workers.

The PowerApp TSG designed for our guys at the remote sites has been such a time-saver with us seeing major benefits in terms of ease of access and mobility.

With access via all mobile devices I can now even check and update documents whilst I'm walking the dog!"

**Steve Upton, Commercial Director
Historic Property Restoration Ltd**

