

**Name:** AGMA

**Profile:** AGMA, which was formed in 1947, formulates and manufactures sterile hygiene and cleaning products, anticorrosion coatings and equine biosecurity products that are dispatched to clients across the globe.

**Challenge:** AGMA approached TSG to address its ageing on-premise phone system, which was going end of life in 2025. Having already made the jump to SIP trunks, AGMA appreciated the benefit of VoIP services.

TSG explored the option of migrating to TSG's hosted voice platform powered by Gamma Horizon, providing AGMA with a fixed cost per-user, per-month. A key part of the decision-making was to remove the single point of failure for voice services by adopting a cloud solution, whilst having the ability to utilise twinning mobile phones.

**Solutions:** Gamma Horizon

**Industry:** Speciality Chemical Products

**AGMA**



## TSG REAL SUCCESS: AGMA

*"AGMA had a phone system which included equipment that was no longer supported by the original provider. This was therefore an ideal time to move to a managed online VoIP service, eliminating the possibility of failure from out-of-date equipment. TSG tailored a service to meet our requirements and with its attention to detail, the changeover was seamless without any issues."*

- Andy, Business Manager



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