

TSG Case Study: Broadland Housing Association



Company profile

Broadland Housing Association provides more than 5,000 quality homes across Norfolk and North Suffolk. It believes that everyone deserves a home that meets their needs which is why it caters for everything from family homes and modern apartments to sheltered housing and housing with care homes. Broadland goes beyond house building by creating thriving communities and making sure the customer comes first.

The Challenge

With the adoption of Office 365 the team at Broadland were keen to get the most out of this investment. As a first step it was decided to redevelop the intranet to provide a more engaging digital workspace for staff. This had to be easy to create and maintain.

Alongside this Broadland wanted to provide an easy way of training staff on the various tools that are part of Office 365.

The solution: LiveTiles

Broadland chose to work with TSG, because of our significant knowledge and experience working with the housing sector, the following solutions were deployed...

LiveTiles SharePoint - an all in one solution for content, collaboration and integrations, giving teams a winning user experience with no code or fuss.

365 Cloud Academy - a self-service video-based training tool for Office 365 with management via a dashboard.

"After building a lasting relationship and receiving recommendations from TSG we decided to go ahead with the implementation of LiveTiles and subscribed to the 365 Cloud Academy online portal.

We now use these valuable tools across the company which helps us to be more agile and efficient"

Antony Hedges, Head of Digital Engagement

Broadland Housing Association



Modern
Office 365
Training

