

TSG REAL SUCCESS: CHADWICK LAWRENCE

Embracing IT managed services to drive business expansion

"We are benefitting from TSG's strategic advice, support, as well as the 'nitty gritty' stuff. TSG's distinguished level of service is something you don't come across often."

- Dan, Head of IT

Profile: Chadwick Lawrence is a modern solicitor with 7 locations and 250 staff located across Yorkshire. The organisation has provided supportive and professional legal advice to both commercial and private clients for over 160 years.

Challenge: Having historically focused on brand development and customer service the IT infrastructure had been 'siloes' and not leveraged to gain competitive advantage. Chadwick Lawrence wanted to put the firm on the front foot with IT, prepare for continued expansion and also ensure that as a law firm they were protected against future security issues. TSG's brief was to build and support a scalable, secure environment that could take the business forward.

Solutions: After completely updating the infrastructure TSG implemented a 24/7 managed support model that gives the firm the confidence that any issues will be spotted proactively and resolved before impacting the business. A new disaster recovery model and upgraded, secure high-speed connectivity has also allowed the firm to quickly open another office. TSG also now plays a strategic role at board level helping to shape the future direction of the business.

Industry: Professional Services



Keeping IT real
since 2003.

